



the gpaa

Department:  
Government Pensions Administration Agency  
REPUBLIC OF SOUTH AFRICA

## GPAA BID 10/2014 QUESTION & ANSWERS

No	Question	Answer
1.	a)What is the GPAA's data retention plan? b)How long is the GPAA's data backup window?	a)We currently keep the financial related information for 7 years b)Weekdays 6pm-6am. Weekends(4:00 pm Friday-Sunday 12:00am)
2	a)Disaster Recovery (DR) Plan ' Please supply GPAA's <b>RPO and RTO</b> requirements for each of the critical servers in order for us to supply a DR plan that meets the objectives of GPAA.	The GPAA RTO is 4 hours and the RPO 24 hours
	b)About ' <i>Relocation of Tape Library to DR site</i> ' : Will the bidder be required to relocate the tape library?	No, GPAA will manage the relocation of tapes.
	c)Clarification needed about reference to 'Archiving solution' and 'Enterprise Vault' in 4.d: Will bidder be required to quote separately on Filesystem and Exchange Archiving solution?	<b>Introduction:</b> The bidder should demonstrate the capability to deploy the use of a single solution such as Symantec NetBackup Enterprise version or similar product within the Symantec Product Suite for: a. Data Archiving b. Enterprise Vault. This does not however exclude alternative solution/s and/or

		<p>product that do not form part of the Symantec Product Suite, provided that such solution/s are compatible and integrate with the proposed NetBackup product and version. Proof of such solution/product certification by Symantec will be an advantage.</p> <p><b>Clarification:</b> ‘Filesystem and Exchange Archiving solution?’ . Filesystem should read <b>Filesystems</b>, and Exchange should read <b>Microsoft Exchange</b> .</p> <p><b>Response:</b> Yes a separate quotation will be acceptable provided it is clearly marked and referenced. Also line items in the quotation can also be used for this purpose.</p>									
	<p>d)Please clarify – does ‘<i>same scenario</i>’ refer to Archiving solution mentioned in 4.d or the inclusion of the Backup for GEPF?</p>	<p>‘Same Scenario’ means the ability to back up data for a 50 user network that is still to be commissioned. For the purposes of this submission, please ignore pricing for the GEPF site. However,</p> <ol style="list-style-type: none"> <li>1. Include a link from Gallo Manor (MTN Data Centre) to GEPF Riverwalk Office Park, Matroosberg Road Ashlea Gardens Pretoria SA.</li> <li>2. Propose how the future state backup from Gallo Manor to GEPF server room will work.</li> <li>3. As the GEPF may not require tape backup technology, indicate how the Virtual Tape Library may be utilised as a data backup and storage solution.</li> </ol>									
	<p>e)Disk space in Server List: Please check and confirm disk space for these servers (Physical Server list):</p> <p>GEPF-SMB</p> <p>GPAA-BCK-P01</p>	<p>Martin to provide information:</p> <table border="0" data-bbox="1050 1218 1722 1429"> <tr> <td>GEPF-SMB</td> <td>5GB</td> <td>800MB</td> </tr> <tr> <td>GPAA-BCK-P01</td> <td>67GB</td> <td>10GB</td> </tr> <tr> <td>GPAA-DC-P02</td> <td>67GB</td> <td>34GB</td> </tr> </table>	GEPF-SMB	5GB	800MB	GPAA-BCK-P01	67GB	10GB	GPAA-DC-P02	67GB	34GB
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	<p>GPAA-DC-P02</p> <p>GPAA-CAS-P01</p> <p>GPAA-EXC-P01</p> <p>The disk space for the 1<sup>st</sup> server is blank and the rest are all the same</p>	<p>GPAA-CAS-P01</p> <p>GPAA-EXC-P01</p>	<p>67GB</p> <p>67GB</p>	<p>14GB</p> <p>13GB</p>