

Questions from service providers

1. Is it possible to receive an estimated number of stakeholder involved in the entire project?

The stakeholders are, GPEF, GPAA head office, GPAA regional offices, the employer departments, the clients (active members, pensioner's beneficiaries and orphans)

2. Where are these clients located?

Clients are located in the provinces, a register of clients who have attended the roadshow, other relevant documents and the locations where roadshows have been held will be provided to the successful bidder.

3. Could you please provide us with the number of GPAA clients you conducted roadshows to per province over the 5 year period. This will help us to make a proportional sampling of the client population you have been able to touch as GPAA?

NUMBER OF CLIENTS ATTENDED ROADSHOWS OVER THE FINANCIAL YEARS 2009/2014								
NW	FS	MP	G	WC	NC	LP	EC	KZN
2824	4971	2599	1969	1653	1507	3289	5281	4165

4. What is the sample?

The sample will be determined by the service provider using the information provided in the TOR and the number of clients provided in Answer 3 above

5. What were the overall goal objectives of the roadshows i.e. what was the GPAA intending to achieve through the implementation of those shows

To reach out to GEPF members, pensioners and beneficiaries in order to promote its core services and enhance direct interaction with communities. Roadshows are intended to assist communities to better understand Government Employees Pension Law (GEPL), the GEPF and its administration.