

**NOTICE TO:**

Members, Pensioners and beneficiaries

**Government Employees Pension Fund Stakeholder Perception Survey**

We at the Government Employees Pension Fund (GEPF) are constantly striving to improve the level of service that we provide to our stakeholders. To arrive at a deeper understanding of the needs of our stakeholders, we have commissioned AfricaScope South Africa to undertake a comprehensive perception survey within our stakeholder group.

The focus of the survey will be to ascertain our stakeholder perceptions of the GEPF by means of telephonic and/or online questionnaires. The results of the survey will assist the GEPF in its efforts to be more efficient and effective.

AfricaScope will be drawing a completely random sample of individuals from our datasets. We wish to stress that the process is completely scientific and random and in no way targets any particular individuals or groups of individuals. Under their code of professional ethics, they may not divulge to GEPF any personal details of any participating individual and therefore you can be assured that any responses you provide will be totally anonymous.

If you are selected to participate in the survey, we respectfully urge you to please participate and to give your honest answers to the questions asked. In that way we at GEPF will be able to fully understand the needs and wishes of our valued stakeholders.

The survey will be undertaken during the month of February and is currently in an advanced planning stage. AfricaScope will be contacting the first respondents within the next weeks.

You will be given the choice of completing the survey telephonically or on-line.

Thank you

Issued by the:

Government Employees Pension Fund (GEPF)

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